



## BC ELN STEERING COMMITTEE TELECONFERENCE

May 21, 2013, Minutes

### In Attendance:

Tim Atkinson, Vancouver Community College,  
*Urban Colleges*

Marc Breschuk, Alexander College,  
*Associate Members*

Ken Cooley, University of Victoria, (Alternate)

Rosie Croft, Royal Roads University, *Small Universities* (Vice Chair)

Gregg Currie, Selkirk College, *Rural Colleges*

Patty Gallilee, Simon Fraser University (Alternate)

Natalie Gick, *Simon Fraser University Officer*

Sybil Harrison, Camosun College (Chair)

Todd Mundle, Kwantlen Polytechnic University,  
AskAway Advisory Committee Chair, *Regional Universities* (Alternate)

Melody Burton, University of British Columbia  
(Alternate)

Martin Young, Ministry of Advanced Education,  
Innovation and Technology (Alternate)

### BC ELN Staff:

Anita Cocchia

Korinne Hamakawa (Recorder)

Leah Hopton

Sunni Nishimura

Leigh Anne Palmer

Heather Morrison

### Regrets:

Jonathan Bengtson, University of Victoria

Gordon Coleman, BC ELN

Kate Cotie, Ministry of Advanced Education, Innovation and Technology

Charles Eckman, Simon Fraser University

Ingrid Parent, University of British Columbia

David Pepper, BCIT, *Regional Universities*

Tuesday, May 21, 2013

2:00 pm to 3:30 pm

### S. Harrison

This will be Heather's last Steering Committee meeting as she has taken a tenure track professor position at the U of Ottawa's School of Information Studies. Many thanks to Heather for all the excellent work she has done on BC ELN's behalf for over 10 years.

### 1. Adoption of Agenda

No additional items.

Reminder that the Minutes of the December 3, 2012 meeting were approved by email in January

## **2. Expenditure Plan 2013-2014**

Innovation & Success 2012 report was submitted and has been posted on the BC ELN website. The Ministry budget letter was received on April 4, 2013.

A. Cocchia presented the Expenditure Plan included in the agenda package.

Discussion: R. Croft asked if the potential changes to Interlibrary Loans charges, to be discussed in agenda item 5, would significantly affect revenue for BC ELN. A. Cocchia answered that the potential revenue loss was not significant enough to impact the expenditure plan.

**MOTION: that the Steering Committee approve the 2013 - 2014 Expenditure Plan as presented.**

Moved: G. Currie

Seconded: T. Atkinson

**Motion Carried**

## **3. AskAway Advisory Committee Update**

T. Mundle, the current AskAway Advisory chair, presented two recommendations on behalf of the committee.

### **3.1 Service Support Fee**

T. Mundle introduced the AskAway Advisory Committee's recommendation to increase the AskAway Service Support Fee for 2013/14 by 5% (dollar increases ranging from \$40 to \$453). Bccampus has reduced its funding to AskAway by \$5,000 and the increase would make up approximately 50% of the missing revenue. The Advisory Committee will work to find the additional missing revenue.

**MOTION: To endorse the AskAway Service Support Fee for 2013/14 as recommended by the AskAway Advisory Committee**

Moved: P. Gallilee

Seconded: K. Cooley

**Motion Carried**

### **3.2 Software Selection**

T. Mundle presented the AskAway Advisory Committee recommendation for OCLC QuestionPoint to be licensed as the virtual reference software for the next 3 years. He gave an overview of the participants on the Software Selection Subcommittee and details of the evaluation process.

For more details, please see the Software Selection Backgrounder document:  
[www.eln.bc.ca/docs/view.php?id=1098](http://www.eln.bc.ca/docs/view.php?id=1098)

**MOTION: To endorse the AskAway Advisory Committee recommendation that the QuestionPoint platform be renewed for the AskAway service, based on the vendor responses to the Request for Quote, platform demos, and vendor discussions.**

Moved: G. Currie

Seconded: T. Atkinson

**Motion Carried**

#### **4. e-HLbc Transition Update**

L.A. Palmer presented an update on the e-HLbc host site transition from the BC Academic Health Council (BCAHC) to SFU.

In December 2012, a decision was made to dissolve the BCAHC. SFU was chosen as the new legal and financial home for e-HLbc, with BC ELN continuing to act as the e-HLbc Administrative Centre. The transfer was completed on April 21, 2013 but work continues on the financial transfer.

#### **5. Interlibrary Loans – Costs and Processes**

At the May CPSLD meeting a recommendation was brought forward that BC ELN be asked to review ILL pricing and processes. S. Harrison spoke to the historical context regarding this agenda item on interlibrary loans (ILL). The last time a task group was formed to review ILL costs was in 2005 and included representatives from: UVic, UBC, SFU, Northwest Community College, Okanagan, TRU and BC ELN.

The result of the 2005 task group was to discontinue ILL fees for returnables and reduce the BC ELN per item cost-recovery fee (from \$1 to \$0.35). The decision on these changes was approved by a vote of all partner library directors.

T. Mundle, past chair of CPSLD, briefly spoke to the recommendation. It was suggested at the CPSLD meeting that it was time to look at ILL costs again as the environment is quite different from 2005. Changes to the environment include, but are not limited to, a decision made to cease charging for media items (MEC), the number of ILL transactions has either stayed steady or has gone down for the past 7 years, and libraries have reduced their reliance on software such as Ariel to facilitate ILL.

It is recognized that net lenders will need to be involved in any changes to ILL fees as there may be a significant impact on their revenue. There was also the suggestion that an understanding of the agreements currently in place could help diffuse the present confusion.

The total 2012 revenue generated from the BC ELN transaction fee was \$2,200.

**MOTION: To strike a task force to investigate ILL costs and processes from the broader BC ELN community.**

Moved: T. Mundle

Seconded: K. Cooley

**Motion Carried**

**6. New Business**

No New Business

**7. Next meeting**

The next meeting will be in person and scheduled for early July.