

## BC ELN Steering Committee Meeting Minutes

**Friday July 5, 2019**  
**9.30am – 3pm**  
**SFU Harbour Centre**

### **In Attendance:**

Allan Bell, University of British Columbia  
(Alternate)

Patricia Cia, Langara College (Chair)

Rosie Croft, Royal Roads University, *Small Universities*

Patty Gallilee, Simon Fraser University

Natalie Gick, Simon Fraser University Officer

Adrian Mitescu, University Canada West,  
*Associate Members*

Todd Mundle, Kwantlen Polytechnic University,  
*Regional Universities (Vice Chair)*

Jonathan Bengtson, University of Victoria

Trish Rosseel, Douglas College, *Urban Colleges*

Dawna Turcotte, Northern Lights College,  
*Rural Colleges*

### **Regrets:**

Gwen Bird, Simon Fraser University

Susan Parker, University of British Columbia

### **Ministry of Advanced Education, Skills and Training:**

Andrei Bondoreff

Brandon Dwyer

### **Guest:**

Debbie Schachter, Capilano University, Arca  
Advisory Committee Chair

### **BC ELN Staff:**

Sophie Armond (Recorder)

Anita Cocchia

Leah Hopton

Sunni Nishimura

Leigh Anne Palmer

## **Territorial Acknowledgement**

P. Cia acknowledged that the meeting was held on the unceded territory of the Coast Salish peoples, specifically the shared traditional territories of the x<sup>w</sup>məθkwəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Səlílwətał (Tseil-Waututh) First Nations.

### **1. Adoption of Agenda**

The agenda was adopted as approved.

### **2. Ministry Report**

A. Bondoreff and B. Dwyer provided an update from the Ministry of Advanced Education, Skills and Training.

- BC has released 10 Draft Principles to guide the provincial government's relations with Indigenous Peoples. Institutions will be required to provide an annual update as part of their Institutional Accountability Plan and Report.
- \$900,000 in 2019/20 and \$1.35 million in 2020/21 has been provided to establish a first-of-its-kind Indigenous Law program at the University of Victoria.
- The Province is investing \$450 million to construct approximately 5,000 student residence beds. They are on track to meet their 8,000 bed target.
- In April 2019, \$3 million was committed to Open Education Resources (OER) and support services, to be managed by BCCampus. Funding is intended to help make OER easy and attractive to use, including providing workshops to guide instructors. Financial support will be available for research into OER return on investment and impact on student outcomes. Government is committed to developing an open source homework management system. There is continued funding for the creation of Zed Cred programs, which eliminate textbook costs for entire programs of study. Work is also underway with trade organizations to transition to openly licensed trade resources.
- A \$9 million investment had been made to expand co-op and integrated work learning opportunities. Institutions will be invited to submit proposals to access grants in June 2019, Fall 2019, and Spring 2020. Projects are intended to address: 1) student demand outstripping supply; 2) limited access outside major urban areas; or 3) underrepresentation of certain groups.
- A new BC graduation program was published in December 2018. The Grade 10 curriculum was implemented in 2018/19 and Grades 11-12 will be implemented in 2019/20. Students will complete three new provincial assessments; Grade 10 numeracy started in 2017/18, Grade 10 literacy starting 2019/20, Grade 12 literacy starting January 2021.
- EducationPlanner BC continues to work towards Society incorporation, which is expected this year..
- Roll out of the strategic provincial framework for international education is anticipated in 2019.
- Ministers will be meeting in July in Victoria to approve three strategic plans: Indigenous Education Plan; Postsecondary Education Strategy; International Education and Engagement Strategy.

### 3. Arca Update and Growth Priorities

S. Nishimura presented an update on current Arca activity.

- 15 partner libraries are participating and two have expressed interest. BC ELN Associate Members will be approached later this year.
- Western Canada partners outside of BC are COPPUL and NEOS. The partnership with COPPUL allows them to use our repository services while we benefit from their preservation service, WestVault.
- Partnerships within BC but outside of BC ELN are with CAPER-BC, Digitized Okanagan History (D.O.H.) and the BC History Digitization Program (BCHDP).
- Presentations by S. Nishimura at the BC Library Conference and the Beyond Hope Library Conference have yielded interest outside of BC ELN membership.

D. Schachter explained that given the opportunities arising for external partnerships, Arca has grown beyond the original BC ELN partnership. These partnerships have been considered on a case by case basis, but the Arca Advisory Committee feel that it is an appropriate time to identify a strategy for growth.

L. Hopton facilitated a discussion activity exploring four possible growth scenarios and the outcomes will be used to inform discussion at the next in-person meeting of the Arca Advisory Committee.

### 4. Technology as Service Follow up

L. Palmer provided the following progress updates on the discussions at the last All Partner Meeting around 'Technology as Service'.

- **Open Athens**, a single sign-on authentication and access service, continues to be a hot topic at the regional and national level.
  - T. Rosseel shared Douglas College's investigations into the service. Following exploration of EZProxy and Open Athens the latter was deemed most appropriate for their needs. Implementation is expected in 2020. T. Rosseel is willing to share the final PIA when complete. BC ELN is actively participating and monitoring individual and national conversations.
  - L. Palmer confirmed that informal conversations have occurred between EBSCO and BC ELN, TAL and CAUL. Some limited cost discounting is available. The situation is being monitored and consortia are sharing information.
  - A. Bell shared the UBC experience, which involved an extensive business case. UBC implementation is currently targeted at May 2021 and a full time change management resource has been assigned to the project.
- **Open Journal System (OJS)**, a journal management and publishing system developed by the Public Knowledge Project (PKP), is of growing interest to partner libraries and Arca administrators. Based on that interest, BC ELN is exploring OJS and other PKP systems.
  - BC ELN will continue investigations by liaising with PKP and surveying partner libraries to confirm the level of interest and support required. An update will be shared at future meetings. The involvement of BC ELN will help provide equity, pool resources, share information and allow smaller institutions to participate.

- J. Bengtston suggested a conversation with Érudit would be worthwhile given their work with the Public Knowledge Project.
- **Sitka** is the library consortium using the Evergreen integrated library system (ILS), hosted by the BC Libraries Cooperative. A growing number of post-secondary institutions have migrated to the cooperative ILS recently. Feedback has been that transitions went smoothly and were well supported.
- Given that Evergreen was developed primarily for a public libraries, Partner Libraries have reported gaps in the academic installation, specifically around electronic resource management. They have expressed interest in BC ELN identifying modular approaches to address these needs.
- **Arca and streaming media.** In response to requests from a number of participating sites, an Islandora module to enable the display of streaming media has been developed. It is called Islandora Remote Media and allows a site to host a video on a streaming media platform and display or view it via Arca. It will also play audio files from platforms like SoundCloud, or display books from the Internet Archive. This provides benefits of a unified discovery experience without paying server storage costs for large videos.

## 5. OutLook OnLine Upgrade and Rebrand

As of July 15, 2019 the OutLook OnLine resource sharing service will rebrand to Illume. The software is being completely rewritten but the interface has been maintained so there should be minimal disruption to staff workflows. Libraries are being provided with a branding toolkit to support the transition.

Prior to the migration, a number of optimisations were implemented to improve patron experience and speed up fulfilment requests including live shelf status, patron-initiated ILL, automated ILL policy check and Open URL links.

Post migration priorities:

- Continuing optimisations to further streamline requests
- Improvement of Desktop Delivery feature that allows libraries to manage delivery of electronic items directly to students via email
- Cleanup of outdated records from the union databases

In response to queries S. Nishimura clarified that live shelf status operates via Z39.50 and is therefore not impacted by how often records are updated in the union database. Regarding searching and requests to libraries outside of BC, S. Nishimura confirmed it is possible. We are currently able to search Voilà, the National Union Catalogue. Other connections through ISO are scheduled to be explored.

## 6. Interlibrary Loan Transaction Fee – Investigation

A. Cocchia summarized the previous changes and investigations into ILL transaction fees. The 2013 investigation was halted to enable greater exploration of several impacting factors, but by 2019 the status of these factors has changed considerably. At this point Outlook Online has been optimized, the complexity of the ILL environment is understood, and significant changes have occurred, including COPPUL's move to eliminate ILL transaction fees for non-returns.

Given these changes, the Office will recommence the investigation by bringing ILL transaction fees for non-returns to the December All Partners Meeting for discussion.

After investigation BC ELN partner libraries may develop a recommendation, to be brought to the Steering Committee for approval.

Prior to the APM, BC ELN will provide partner libraries with background information and supporting data to inform internal discussions, including net lender statistics, trends in BC ELN lending, individual institution statistics, and trends in BC ELN transaction fees over time. Committee members were invited to send additional suggestions after the meeting.

## **7. SC Membership – Changes for October 1, 2019**

P. Cia's term as Chair ends in October, and T. Mundle's begins. A new representative will therefore be needed for Regional Universities since the Chair has no governance affiliation. A new representative for Rural Colleges is also needed to replace D. Turcotte who has served two terms.

The BC ELN Office will send partner libraries a reminder to select new representatives by October 1, 2019. Members are reminded that the vice-chair position is filled at the Steering Committee Business meeting in December.

## **8. New Business**

There was no new business.

## **9. Next Meeting**

The next meeting of the Steering Committee will be held in conjunction with the Winter All Partner Meeting on Friday, December 6, 2019. More information on the meeting will be released in the Fall.

P. Cia thanked BC ELN staff for their support during her time as Steering Committee Chair.