**BCELN**
BRITISH COLUMBIA
ELECTRONIC LIBRARY NETWORK

**BC ELN All Partner Meeting Summary**
**Friday, November 30, 2018**

**9:30 am – 3:00 pm**
**Morris J Wosk Centre for Dialogue, Vancouver**

**In Attendance:**

Anne Andres, Columbia Bible College
Sheldon Armstrong, University of BC (Alternate)
Jonathan Bengtson, University of Victoria
Gwen Bird, Simon Fraser University
Patricia Cia, Langara College (Chair)
Rosie Croft, Royal Roads University
Gregg Currie, Selkirk College
Ali de Haan, Acsenda School of Management
Duncan Dixon, Trinity Western University (Alternate)
Heather Empey, University of Northern British Columbia
Linda Epps, Nicola Valley Institute of Technology
Natalie Gick, Simon Fraser University Officer
Mary Anne Guenther, North Island College
April Haddad, Justice Institute of British Columbia
Penny Haggarty, Thompson Rivers University (Alternate)
Ben Hyman, Vancouver Island University

Faith Jones, Columbia College
Shirley Lew, Vancouver Community College
Scott Marsden, Alexander College
Adrian Mitescu, University Canada West
Todd Mundle, Kwantlen Polytechnic University
Alison Nussbaumer, BC Institute of Technology
Kathy Plett, College of New Caledonia
Suzanne Rackover, Emily Carr University of Art + Design
Trish Rosseel, Douglas College
Debbie Schachter, Capilano University
Dawna Turcotte, Northern Lights College
Ross Tyner, Okanagan College
Venessa Wallsten, Quest University Canada
Melanie Wilke, Coast Mountain College
Patti Wilson, University of the Fraser Valley (Alternate)
Derek Yap, Yukon College (Alternate)

Ministry of Advanced Education, Skills and Training:
Randall Gerlach

BC ELN Staff:
Anita Cocchia
Leah Hopton (Recorder)
Sunni Nishimura
Leigh Anne Palmer
Myfanwy Postgate
Brandon Weigel

Guest:
Devon Keys, BCNET

**Regrets:**
David Burke, Yukon College
Kathy Gaynor, Thompson Rivers University
Sybil Harrison, Camosun College
Kim Isaac, University of the Fraser Valley
Sue Morin, College of the Rockies
Susan Parker, University of British Columbia
Qinqin Zhang, Trinity Western University

**1. Welcome and Overview**

P. Cia, Chair, welcomed everyone and acknowledged that the meeting was held on the unceded traditional territory of the Musqueam, Squamish, and Tsleil-Waututh Nations. She then introduced new participants and guest Devon Keys from BCNET. Finally, she led all attendees in a round of introductions.

A. Cocchia provided a brief overview of the meeting theme *From Information to Inspiration*, which was motivated by conversations in the post-secondary library community about the use of innovative technologies as services, and by topics and questions that emerged from the last Steering Committee meeting.

L.A. Palmer acted as emcee to the morning session, providing introductions to each of the following presentations.

**2. Open Journal Systems (OJS) at Kwantlen Polytechnic University (KPU)**

T. Mundle shared KPU's experience using OJS, a journal management and publishing system developed by the Public Knowledge Project (PKP). Examples of OJS at KPU include student and course journals, and as a submission management platform for the Teaching, Learning, Scholarship & Research Symposium.  Supporting the use of OJS is part of "OPUS: KPU's Open Publishing Suite" <http://www.kpu.ca/library/OPUS>. One KPU librarian provides administrative support for OJS, and additional library staff are moving from traditional roles towards supporting initiatives like OJS.

T. Mundle provided the following information in response to various questions from attendees:
- The intention is to publish in OJS, and preserve content in KORA, KPU's institutional repository
- Student journals are not faculty-vetted, but discussions are had in terms of planning for when the student finishes their studies at KPU
- KPU's OJS is open on the web, discoverable via Google
- The use of OJS at KPU is not limited to solely 3rd or 4th year students
- There is one IT 'point person' at KPU for OJS; PKP has also provided support
- There currently isn't an intellectual property policy in place at KPU; likely on the horizon

**3. OpenAthens: The University of British Columbia Perspective**

S. Armstrong spoke about UBC Library's investigation of OpenAthens. UBC Library currently uses UBC campus IPs for on-site authentication to access the majority of their licensed resources, plus EZproxy for off-site authentication. These tools can be very time consuming for staff to maintain, for example when IP changes occur, UBC Library has to contact over 1,500 vendors. OpenAthens combines Single Sign On (SSO) with their "Federation Publishers" and supports proxy access for non-Federated publishers. Benefits to switching to OpenAthens include saving staff time, a more seamless off-site experience (e.g. being able to move easily from Google Scholar into a licensed resource) for publishers within the Federation, and the availability of more granular statistics. Challenges include managing issues arising from publishers that don't support OpenAthens, the potential for legitimate text and datamining processes (such as  systematic reviews) to be viewed as a license breach by the OpenAthens algorithm, and privacy concerns. UBC has done an initial Privacy review but still needs to complete a Privacy Impact Assessment.  Currently UBC Library is completing a Business Case for UBC IT to help identify IT resourcing for a potential OpenAthens implementation.

**4. Sitka Overview and Migration Update from New Users**

G. Currie, B. Hyman, and S. Lew provided updates on their libraries' migrations to Sitka. Sitka is the library consortium using the Evergreen integrated library system (ILS), hosted by the BC Libraries Cooperative. Camosun College (CC), Selkirk College (SC), Vancouver Community College (VCC), and Vancouver Island University (VIU) have recently worked together to join the Sitka community. The communal move has allowed for support among the

institutions, and the switch to Sitka will bring considerable savings to the libraries. With the changeover imminent (Spring 2019), the presenters discussed the importance of change management.

After the presentation a few attendees spoke about their libraries' positive experiences moving to Sitka. There were questions from the audience around how saved funds were redirected as well as about the functionality and reporting abilities of Evergreen.

**5. Introduction to BCNET**

D. Keys provided an overview of BCNET. BCNET is a collaborative shared services organization that leverages its network to meet the increasing demand for innovative technology solutions at higher education institutions in BC. BCNET-supported services include Kaltura, Moodle, and Blackboard Collaborate. BC ELN and BCNET have overlapping memberships. D. Keys also touched on shared values of BC ELN and BCNET; both organizations seek to bring equity to the sector by extending and sharing resources.

Because BCNET offers technologies that support Education Technology, there is often communication through BCcampus around these services. Attendees were encouraged to explore BCNET services of interest, as they can be joined as a single department within the larger institution, or potentially the institution already participates and the library could make use of the service. D. Keys invited attendees to contact her if they had questions about which products/services their institutions use through BCNET. Questions from attendees surfaced a desire to keep abreast of BCNET developments, curiosity about library representation on BCNET committees, and interest in Blackboard Ally as a tool for accessibility.

**6. Streaming Media Futures: Kaltura at Emily Carr University of Art + Design (ECUAD)**

S. Rackover shared her perspective of ECUAD's implementation of the BCNET shared service Kaltura, a streaming video platform. At ECUAD, Kaltura is used to upload student assignments to Moodle, live streaming, and lecture capture. Having this media stored securely in the cloud is a big benefit. ECUAD has two Kaltura accounts: one for general media, and a second for the library where videos can be archived.

In answering questions from the audience, S. Rackover indicated that there are thousands of original videos already shared via the general Kaltura instance; the library is selecting and moving only certain items to its library account for archival purposes. She explained there was work left to be done and decisions to be made around managing materials over the long term. One hope for the future would be to host videos in Kaltura, and catalogue and play them in Arca. There was also some discussion around closed captioning videos through Kaltura.

**7. Next Big Thing Facilitated Activity**

L. Hopton from BC ELN led two activities in the afternoon intended to give attendees an opportunity to network and share inspiring ideas with each other and with BC ELN. In the first activity, attendees spoke to one another in quick rounds about the "Next Big Thing" happening at their libraries. In the second activity – based on a Liberating Structures activity http://www.liberatingstructures.com/12-2510-crowd-sourcing/ – attendees generated bold suggestions for the consortium inspired by the prompt "What could BC ELN do if it were ten times bolder?" The crowdsourced ideas were then rated by attendees, and the top 10 were shared aloud. The top 3 ideas were:
- BC ELN would host an event that brought BC ELN, BCNET, BCcampus all together to share and discuss. How can we all work together and promote what we do across the province? How do we find the overlaps and differences?
- Ensure all content licensed through BC ELN is readable by software such as JAWS (a computer screen reader program), which can read text to the visually impaired.
- Expand the Arca shared infrastructure/shared service and support model to a suite of scholarly communication and learning tools like OJS, and become a digital hub for the province.

All ideas were collected and may be used to inform future strategic planning.

**Wrap Up**

P. Cia issued closing remarks and thanked attendees for participating in the day's proceedings. A business meeting of the Steering Committee followed the All Partner Meeting.